

## Your Details:

PLEASE COMPLETE IN BLOCK CAPITALS

Title:	First Name:	Surname:
Address:		
		Postcode:
Tel:		Mobile:
Email Address:		

## Join Online

Visit our website [www.cerebra.org.uk/lottery](http://www.cerebra.org.uk/lottery)

Please note that from April 2020, the use of credit card payment has been banned and you should therefore disregard them as an option except when posting a Joining Form to us.



## Join by Post

Complete the section below and return your completed form to:

Cerebra, The MacGregor Office Suite, Jolly Tar Lane, Carmarthen, SA31 3LW

Yes, Please sign me up for 1 Ticket in the weekly draw

<input type="checkbox"/> £12 10 weeks	<input type="checkbox"/> £24 20 weeks	<input type="checkbox"/> £31.20 6 months	<input type="checkbox"/> £48.00 40 weeks	<input type="checkbox"/> £62.40 12 months	<input type="checkbox"/> Other: £ _____
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I enclose a cheque/PO made payable to CEREBRA **OR**  Please debit my Credit/Debit Card

Card No.

Expiry Date:   /   CVV Number:    Signature

To ensure continuous membership, help support us regularly and avoid us pestering you with telephone calls or mail; you can authorise the detailed card to be charged at regular, fixed intervals by ticking the box below. You may discontinue the renewal at any time by contacting the Lottery Helpline.

I authorise Cerebra to charge the card indicated in this form. I understand that this authorisation will remain in effect until I cancel it.

## Join by Direct Debit

Complete the section below and return your completed form to:

Cerebra, The MacGregor Office Suite, Jolly Tar Lane, Carmarthen, SA31 3LW



Originator Identification Number: 413348

Bank/Building Society:  
Address:  
Postcode:  
Account Holder:  
Sort Code:  
Account Number:

### LOTTERY DIRECT DEBIT SCHEDULE

1 Jul 2022	£4.80	3 Jan 2023	£4.80
1 Aug 2022	£6.00	1 Feb 2023	£6.00
1 Sep 2022	£4.80	1 Mar 2023	£4.80
3 Oct 2022	£6.00	3 Apr 2023	£4.80
1 Nov 2022	£4.80	2 May 2023	£6.00
1 Dec 2022	£4.80	1 Jun 2023	£4.80

**I am over 18 and resident in GB**

Please sign me up for 1 ticket costing £1.20 per week in Cerebra's lottery draw



Signed: \_\_\_\_\_ Date: \_\_\_\_\_

We undertake our lottery draw each week, constituting 52 draws in a calendar year. In order for us to collect the payments of £1.20, we will make a monthly claim, in line with the direct debit schedule shown until the Direct Debit is cancelled.

### The Direct Debit Guarantee

This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits. If there are any changes to the amount, date or frequency of your Direct Debit, Cerebra will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Cerebra to collect a payment, confirmation of the amount and date will be given to you at the time of the request. If an error is made in the payment of your Direct Debit by Cerebra or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society. If you receive a refund you are not entitled to, you must pay it back when Cerebra asks you to. You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written notification may be required. Please also notify us.

## What is the Cerebra 'Count Me In' Lottery?

It's a great opportunity to support Cerebra and the chance to win big! Each ticket costs £1.20 per week and 86p of that goes to the great work Cerebra do for children and families affected by brain conditions. It's open to all residents of GB who are aged 18 or over.

## How do I play the Cerebra 'Count Me In' Lottery?

It's easy and only takes a few minutes. Each ticket costs just £1.20 per draw. Select how many tickets you want to play per week, up to a maximum of five lines when playing online. Then enter your details and choose to pay for your chosen period of time by cheque or card or set up a monthly Direct Debit.

## Where can I read the full terms and conditions for Cerebra's 'Count Me In' Lottery?

You can find the full terms and conditions of Cerebra's Count Me In Lottery on our website [www.cerebra.org.uk](http://www.cerebra.org.uk). You will be prompted to read and agree to these terms and conditions when signing up to play online.

## How many tickets each week can I buy?

Participants may purchase more than one ticket for each weekly draw, up to a maximum of five when playing online. You can enter up to 10 (ten) tickets in the draw each week by calling our lottery helpline on 01267 244218.

## How will I know what my Lottery Ticket number is?

When you purchase a ticket, a unique number will be generated, by random selection through secure computer software. This number will be issued to you by post. The number allocated will remain the same for the period of the person's participation.

## How much will I pay by Direct Debit?

Every ticket costs £1.20 per draw, per week. So if you play one ticket per week, for instance, you will pay £4.80 or £6 a month. If you play more than one line per week, your Direct Debit will increase to reflect this, for example, if you play two lines per week, you will pay £9.60 or £12 per month.

## What day will my Direct Debit be collected?

The payment is collected on the first working day of each month. Sorry, we are unable to change the date that payments are collected

## Why does the payment vary?

It costs just £1.20 per ticket to play Cerebra's Count Me Lottery each week. So, if you play one ticket per week in a month with four Thursdays, £4.80 will be debited from your account. Some calendar months are made up of five Thursdays with five draws taking place instead of four, so the cost for that month will be £6. Your Direct Debit will only be collected once a month but, depending upon the number of weeks within that month, your payment will vary. Don't worry, we will send you a payment schedule for the whole year when you first sign up, so you'll know how much will be collected each month. If you would like an annual Direct Debit schedule please email [sharonb@cerebra.org.uk](mailto:sharonb@cerebra.org.uk)

## How do I cancel my Direct Debit?

You can cancel at any time by contacting your bank directly or by contacting us. You can email the lottery manager on [SharonB@Cerebra.org.uk](mailto:SharonB@Cerebra.org.uk) or call us on 01267 244218 (Monday to Friday, 9.00am to 5.00pm), or write to us at Cerebra, The MacGregor Office Suite, Jolly Tar Lane, Carmarthen, SA31 3LW

## When does the draw take place?

Each draw takes place on Thursday at Cerebra's office.

## Can I pay with a debit card or cheque?

Yes, of course! You choose how many tickets you would like to play and then choose how many draws you want those tickets included in. If you would like one ticket to be included for 20 weeks you can make an online debit card payment for £24 or play one ticket for the whole year for £62.40. If you would like to pay by cheque you can download a Joining Form and post it to us at Cerebra, The MacGregor Office Suite, Jolly Tar Lane, Carmarthen, SA31 3LW. Cheques and Postal Orders should be made payable to Cerebra. The Gambling Commission recently announced that it will ban gambling with credit cards. In practice, this means that lottery operators will no longer be able to accept payment by credit card online, over the phone or by email. You may still use your credit card by downloading a form, filling in the credit card number and posting the form to us. If you are paying by credit card, you may be charged a fee on top of your lottery purchase. Please check with your credit card provider for more information.

## How many winners are there each week?

One lucky winner wins a cash prize of £1,500.

## Where does the money to fund the prize come from?

The prize money is funded by the income we receive from our generous supporters of the 'Count Me In' Lottery. This makes up a very small part of the total income raised each week, the Lottery is Cerebra's biggest fundraiser so the services that benefit children with brain conditions receive the overwhelming majority of the funds raised.

## Is my 'Count Me In' Lottery payment eligible for Gift Aid?

Unfortunately, they're not eligible for Gift Aid – but a single donation is eligible.

## How is the winner selected?

The winning number for each draw will be chosen at random using a computerised system from all entries received by the closing date.

## When will I know if I have won?

The winner of the Lottery prize will be notified in the first instance by telephone and then by post or email. Participants can call Cerebra on 01267 244218 or visit the website [www.cerebra.org.uk](http://www.cerebra.org.uk) for a list of winners.

## How will I receive my winnings?

The Charity will send winners their prizes automatically. Tickets paid for by Direct Debit shall have the winning amount of £1,500 transferred via BACS to the entrant's account from which the Direct Debit is paid from. In all other instances the prize will be paid by cheque.

## How does the Cerebra 'Count Me In' Lottery fund your work?

Cerebra's 'Count Me In' Lottery provides funding for children with brain conditions to discover a more inclusive life with their families. Over the next five years we will be supporting research to help families whose children have multiple and complex needs or poorly understood brain conditions. The key areas will be in (but not limited to): Pregnancy, Family Research, Legal Entitlements, Mental Health, Sleep and Creative Design.

## Responsible Gambling

The Cerebra 'Count Me In' Lottery is a form of gambling. Participants are encouraged to gamble sensibly. Please read our Responsible gaming guidelines or visit the GamCare website [www.gamcare.org.uk](http://www.gamcare.org.uk) for more information on Problem Gambling.

## I'm not happy with the Cerebra 'Count Me In' Lottery, how do I complain?

Call 01267 244218 or write to the 'Count Me In' Lottery Manager, Cerebra, The MacGregor Office Suite, Jolly Tar Lane, Carmarthen, SA31 3LW or email the Lottery Manager, Sharon Bowen [SharonB@cerebra.org.uk](mailto:SharonB@cerebra.org.uk) giving full details of the complaint and supporting documentation. Any query that questions the integrity of the charity, the service provided or any actions taken is deemed to be a complaint, whether by telephone, letter or in person. All fundraising calls are recorded and monitored for Quality Control reasons and these recordings are kept for approximately three months. All complaints will be dealt with in accordance with our complaints policy in our Lottery Terms and Conditions.

## How is my data stored?

Cerebra is committed to protecting the privacy of participants. Personal information that is collected from participants is used lawfully in accordance with the Data Protection Act 1998. We take your privacy seriously and will never share or sell your data. We promise to keep your details safe and secure. You can withdraw your consent to be contacted at any time by calling 01267 242584 or by email [optout@cerebra.org.uk](mailto:optout@cerebra.org.uk). Information about how we protect and use your personal data is set out in our privacy policy: [www.cerebra.org.uk](http://www.cerebra.org.uk)

We would like to keep in touch with you about the vital work we do for children with brain conditions, our fundraising appeals and opportunities to support us. We won't bombard you with literature, we will never share or sell your data and we promise to keep your details safe and secure.

You can change your mind at any time by emailing your surname and postcode to: [OptOut@Cerebra.org.uk](mailto:OptOut@Cerebra.org.uk)

Or Write to: Cerebra, The MacGregor Office Suite, Jolly Tar Lane, Carmarthen, SA31 3LW Telephone: 01267 244218 (Mon-Fri 09:00 to 17:00)